



SA Housing Trust Disability Access and Inclusion Plan - Final Report

YourSAy Community Engagement Summary

Introduction

The SA Housing Trust developed the Disability Access and Inclusion Plan (DAIP) 2026-2030 to strengthen how we support people with disability across our homes, services, workplaces and communities.

To inform the Plan, we sought feedback from community members, people with lived experience of disability, stakeholders and interested parties.

The final DAIP is now complete and published on the [SA Housing Trust Disability Access and inclusion Plan website](#) on 13 February 2026. This report summarises the feedback we received and outlines how it helped shape the way we will deliver the Plan over the next four years.

1. We Invited Feedback Through:

- An online survey: asking community about the clarity of our DAIP, accessibility needs, representation, priorities and suggested improvements.
- Direct submissions: allowing people to share broader or more detailed reflections including lived experience insights through email or verbal submissions.
- Late submissions: we also received a small number of responses after the formal closing date. While these could not influence the wording of the final DAIP, they provided valuable insights that will guide implementation.

2. What We Heard

Feedback was consistent across survey responses and email submissions. Key themes included:

2.1 Clarity and structure of the DAIP

Respondents found that the draft DAIP was generally clear, readable and accessible. They provided feedback on:

- improving the consistency of action numbering
- refining layout and structure to make navigation easier

2.2 Visibility of priority groups

Respondents observed that the draft DAIP did not clearly reference all legislated priority groups. In particular, they provided feedback on:

- clearer recognition of diverse identities within disability populations, for example, LGBTIQ+ people, people with intellectual disability
- ensuring that governance, data and reporting frameworks reflect these groups respectfully

2.3 Universal design and accessibility

Respondents strongly supported the Plan's emphasis on:

- universal design
- accessible communication
- accessible housing
- recognition of neurodiversity and cognitive accessibility

They emphasised that accessible housing and universally designed environments are essential foundations for inclusion.

2.4 Workplace inclusion

Respondents provided feedback on the need for:

- clearer commitments to inclusive recruitment
- improved visibility of diverse employees
- clear pathways for people with disability within committees and working groups

2.5 Feedback timeframe

Some respondents expressed that the consultation period was too short and limited opportunities for people requiring additional time or support. They suggested longer, more accessible timeframes for future reviews.

2.6 Feedback received after the closing date

A small amount of additional feedback was received after the formal consultation period. Although the DAIP itself is final, this feedback will help guide how we implement and prioritise actions, ensuring we continue to respond to the lived experience of people with disability.

3. What We Did

Feedback received through the survey and written email submissions directly informed the refinement of the final DAIP.

3.1 Strengthened recognition of priority groups

The final DAIP includes commitments that support recognition of priority populations through implementation, including voluntary identity options within committee processes, strengthened inclusive governance, and data and participation pathways that will respect and reflect the diversity of people with disability.

3.2 Improved clarity and consistency

We refined the DAIP's structure, headings and numbering to enhance readability and ensure actions were clearly organised and easier to navigate.

3.3 Inclusive governance and workforce practice

Implementation will include:

- safe, voluntary processes for identifying relevant priority identities where appropriate
- increased representation of people with disability in committees and advisory structures

3.4 Acknowledgement of short consultation periods

We have acknowledged the need for longer, more accessible future engagement windows and commit to improving this for the next DAIP cycle.

4. What Happens Next

Even though the DAIP 2026-2030 is final, survey feedback will continue to shape how we implement the Plan. So, we will:

- provide ongoing opportunities for people with disability and neurodiversity to contribute to the implementation of individual actions
- offer co-design opportunities across priority areas
- publish annual public progress reports, consistent with Inclusive SA requirements
- continue improving communication, accessibility and customer experience across the Trust
- refine data and governance processes to ensure meaningful and respectful recognition of priority groups

Conclusion

The SA Housing Trust thanks all participants who contributed feedback through the online survey or via written submissions.

Your insights have strengthened the DAIP 2026-2030 and will continue to guide how we deliver on our commitments over the next four years.

We welcome feedback at any time via housingaccessandinclusion@sa.gov.au and we remain committed to improving accessibility, inclusion and equity across all aspects of our work.