

ENGAGEMENT PLAN

Playford Alive East Code Amendment

By the Chief Executive, Department for Housing and Urban Development
(the Designated Entity)



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Government of South Australia

Department for Housing
and Urban Development

Background information

A code amendment is proposed to rezone approximately 7.6 hectares of vacant land in the City of Playford council area to enable the future development of low to medium-density housing. The Playford Alive East Code Amendment seeks to rezone land currently zoned Employment to Master Planned Neighbourhood, supporting the delivery of approximately 110–120 residential allotments on Kurna Country.

The affected area (highlighted red Figure 1) is Stage 17A of the broader Playford Alive Project, located between Curtis Road and the Adelaide–Gawler rail line, adjacent to the Playford Shopping Centre and Curtis Wetlands. It forms part of a 71-hectare extension of Playford Alive (highlighted yellow Figure 1), led by Renewal SA, which aims to deliver around 1,300 homes over the next eight years.

The code amendment supports the South Australian government's commitment to increasing the supply of affordable housing, with a minimum target of 15% affordable homes within the development. It aligns with the state government's Housing Roadmap and supports strategic planning priorities by enabling housing near high-frequency public transport, schools, and employment areas. The development is expected to contribute significantly to the region's economic growth and liveability, supporting an average of 590 jobs annually and contributing approximately \$570 million to Gross State Product over the life of the project.

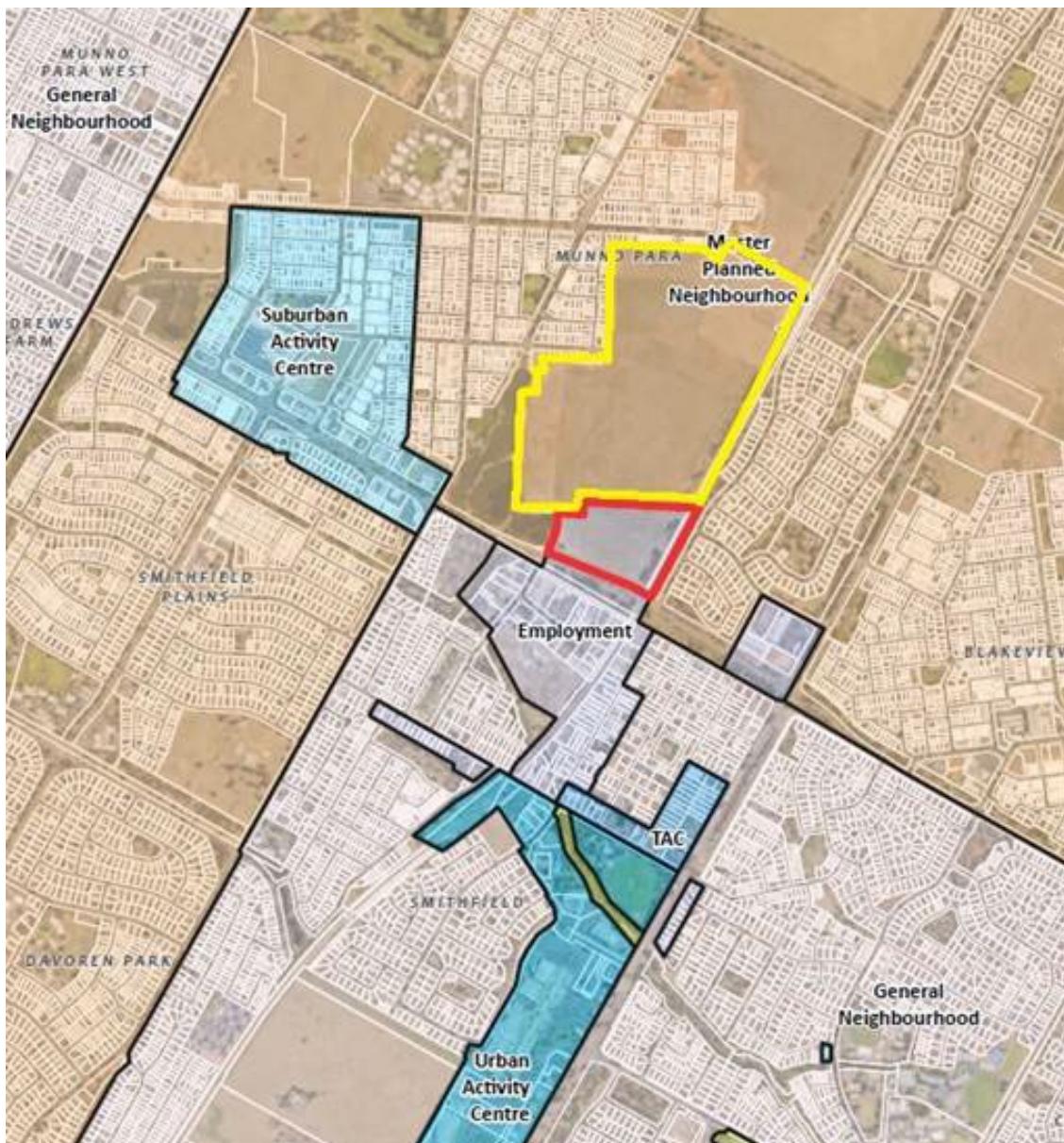
The rezoning will facilitate a consistent planning framework across the Playford Alive East site, enabling efficient project delivery and better integration with surrounding residential neighbourhoods and infrastructure. The proximity to essential services, facilities, and public transport supports the proposed zoning change and reflects strong demand for residentially zoned land suitable for timely development.

The affected area is located approximately 30 kilometres north-east of the Adelaide CBD, within the City of Playford, on Kurna Country. It comprises approximately 6.9 hectares of land currently zoned Employment, expanding to 7.6 hectares when including the adjacent rail corridor. The proposed rezoning will support the integration of this land into the broader Playford Alive East development, ensuring alignment with surrounding land uses and infrastructure.

The area features a mix of existing residential areas to the east, west, and south, as well as nearby schools and colleges, employment areas to the south, and key community assets such as Munno Para and Smithfield Train Stations, Munno Para Shopping Centre, Curtis Wetlands, and Tucker Sports Reserve. These features contribute to the site's suitability for medium-density residential development and support the strategic intent of the code amendment.

Investigations completed or committed as part of the code amendment process include stormwater management, infrastructure capacity, cultural heritage, hazard risk, open space planning, and acoustic assessments. Engagement has commenced with key stakeholders including Renewal SA, the City of Playford, and the Department for Infrastructure and Transport. Further engagement will be undertaken with the broader community, surrounding landowners, and other relevant agencies to ensure the code amendment reflects local needs and aspirations.

Figure 1: Affected Area and Playford Alive Project Area



Engagement purpose

The purpose of engagement is to inform stakeholders, involve the local community and consult with key government and industry stakeholders on the development of the code amendment to support best outcomes.

Engagement objectives

The engagement objectives are to:

- inform the community of the Playford Alive East Code Amendment, its purpose, the process, and opportunities to provide feedback, raise concerns, contribute information and ideas, and ask questions to influence the code amendment.

- engage with the community, industry, and government stakeholders on how the proposed rezoning and future residential development could impact the surrounding area, including infrastructure, services, and amenity.
- consult with stakeholders to obtain expertise and recommendations on planning policy, infrastructure requirements, and environmental considerations, and incorporate these into the code amendment.
- engage with the community to understand the potential social, cultural, and environmental impacts of the proposed development on Kaurua Country and the existing community.
- consult with stakeholders to assess the implications of transitioning employment-zoned land to residential use, including impacts on local economies and service provision.
- provide opportunities for local knowledge and views to be heard and understood and, where possible, incorporated into the code amendment.

Scope of influence

Stakeholders can influence the following aspects of the code amendment during this stage of engagement:

- the proposed zoning change from Employment Zone to Master Planned Neighbourhood, including how this supports housing diversity and affordability.
- the application of overlays and technical variations that support the intended residential outcomes, such as affordable housing, noise and air emissions, and regulated tree protection.
- the integration of the affected area with surrounding infrastructure, including transport, open space, and community facilities.
- the identification of local values, concerns, and opportunities that may inform the final policy framework and engagement outcomes.
- the Draft Concept Plan.

Aspects of the project that stakeholders cannot influence during this stage of engagement are:

- the overlays applied to the zones, they will be selected based on Code drafting principles relevant to the selected zone(s).
- the geographical extent of the affected area that forms the basis of the code amendment.
- general development policies in the Code (as it relates to state-wide policy).
- standard policies and wording contained in zones and overlays in the Code (as it relates to state-wide policy).
- the designation of the Chief Executive of the Department for Housing and Urban Development as the Designated Entity responsible for the code amendment process.
- the requirement to comply with the Community Engagement Charter and Practice Direction 2.

Key messages

The following key messages will underpin the engagement regarding the code amendment:

- The Government of South Australia is proposing a code amendment to rezone a parcel of land in the City of Playford council area to enable the site to be developed for medium density housing.
- Medium density housing includes housing types such as townhouses, semi and detached housing, and row houses.
- The code amendment proposes to rezone the affected area from Employment Zone to Master Planned Neighbourhood, supporting the delivery of approximately 110–120 residential allotments.
- The proposed rezoning will facilitate a consistent planning framework across the Playford Alive East site, enabling efficient project delivery and alignment with the Government of South Australia's Housing Roadmap.
- The proposed development is located on Kurna Country and will be guided by principles of cultural respect and environmental sustainability.
- The code amendment supports the delivery of affordable housing, with a minimum target of 15% affordable homes within the development.
- The affected area is well-connected to public transport, schools, open space, and community facilities, making it suitable for residential development.
- Investigations have been completed or committed in areas such as stormwater management, infrastructure capacity, cultural heritage, hazard risk, open space planning, and acoustic assessments.
- Engagement has already commenced with key stakeholders including Renewal SA, the City of Playford, and the Department for Infrastructure and Transport.
- The community and other stakeholders are invited to provide feedback on the proposed code amendment, which will help inform the final recommendations submitted to the Minister for Planning.
- Consultation on the draft code amendment opens 9:00 am Wednesday 27 August to 11:59 pm Tuesday 7 October 2025.
- Information, including a copy of the code amendment and frequently asked questions, can be found on [YourSAy](#) and the [PlanSA website](#).
- The local community is invited to attend an information session, online or in-person, presented by Planning and Land Use Services. To register for these events, visit [Eventbrite](#).
- The state government is seeking the community's feedback on the draft code amendment, which includes a concept plan for how the area could be rezoned. Your feedback will help to inform the final code amendment submitted to the Minister for Planning.

- The Minister for Planning decides to either adopt the code amendment (with or without alterations) or decline it.
- During the consultation period, Planning and Land Use Services will consult with industry, local government and other government agencies, to ensure the final code amendment capitalises on the site's urban location and supports the creation of a well-designed and livable community.

Stakeholder and community mapping

Stakeholder	Level of interest in the project (i.e. high, medium or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	Level of engagement (i.e. inform, consult, involve, collaborate)
Local council				
City of Playford	High	The local council for the affected area and therefore the council must be directly notified and consulted under the <i>Planning Development and Infrastructure Act 2016</i> .	Expect to be informed and engaged and have its views and ideas considered in the code amendment.	Involve
Local Government Association (South Australia)	High	The leadership body for local councils. Interest in ensuring local government has influence in matters affecting councils and communities.	Expect to be informed and engaged and have opportunities to provide feedback on the code amendment.	Consult
Ministers and local MPs				
Minister for Planning – The Hon. Nick Champion MP	High	The Minister is the decision maker on the code amendment.	Needs to be briefed on the final code amendment and receive a copy of the engagement report for the consultation. Needs consultation to be undertaken in accordance with the Community Engagement Charter under the <i>Planning, Development and Infrastructure Act 2016</i> .	Decision maker
Member for Playford – Mr John Fulbrook MP	High	Represent constituents and community interests.	Expect to be informed and engaged and have opportunities to provide feedback on the code amendment.	Consult
Industry				
Adelaide Airport Limited	High	Interest in ensuring residential development is compliant with policies relating to the site's proximity to Parafield Airport.	Expect to be consulted as to compliance of the code amendment with policies relating to Parafield and Airport.	Consult
Urban Development Institute of Australia (UDIA) SA division	Medium	Leading representative body for the urban development industry, including supporting organisations involved in creating homes for current and future communities.	Expect to be informed and engaged and have opportunities to provide expertise to influence the code amendment.	Consult
Planning Institute of Australia (PIA)	Medium	National body representing the planning profession. Interested in supporting its members to create vibrant cities and thriving communities.	Expect to be informed and engaged and have opportunities to provide expertise to influence the code amendment.	Consult
Property Council of Australia (PCA)	Medium	National body representing Australia's property industry. Interest in advocating on behalf of its members on its national priorities, which include housing affordability.	Expect to be informed and engaged and have opportunities to provide expertise to influence the code amendment.	Consult
Master Builders SA	Medium	Peak body representing South Australia's building and construction industry. Interest in advocating for its members in matters, including housing affordability and ensuring strong community infrastructure.	Expect to be informed and engaged and have opportunities to provide expertise to influence the code amendment.	Consult

Stakeholder	Level of interest in the project (i.e. high, medium or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	Level of engagement (i.e. inform, consult, involve, collaborate)
Housing Industry Association (HIA)	Medium	National body representing builders across Australia on issues surrounding the residential building and the construction industry.	Expect to be informed and engaged and have opportunities to provide expertise to influence the code amendment.	Consult
Traditional Owners				
Kurna Yerta Aboriginal Corporation (KYAC)	High	Interest in impacts on Kurna Country, cultural heritage, environmental impacts and opportunities to reflect and celebrate Kurna knowledge and culture.	Expect to be consulted on how the broad-scale structure plan impacts Kurna Country and cultural heritage. Expect Kurna representatives to have opportunities to input into the code amendment.	Consult
Government departments/agencies				
Renewal SA	High	Lead agency for the Playford Alive East project and landowner.	Expect to be kept informed about the progress of the code amendment. As lead agency for the redevelopment project and majority land owner, expect to have its views and ideas considered in the code amendment.	Involve
Department for Infrastructure and Transport	High	Interest in change of land use impacts on local traffic and public transport, planning of roads and other infrastructure to connect the site to the communities, including road crossings.	As lead agency for transport, expect to have opportunities to provide expertise on major road networks, public transport and walking/cycling paths to influence the code amendment. Expect to work closely with government agencies and utilities to develop suitable infrastructure requirements for future development of the site. Need to understand impacts of required infrastructure on its future work and resourcing.	Involve/Consult
Commissioner of Highways	High	Interest in ensuring that proposals will not cause unsafe or significant impacts to major road networks and traffic flows.	Expect to be notified of the code amendment and consulted on the potential impacts on major road networks and traffic.	Involve/Consult
Department for Education	High	Interest in ensuring school capacity requirements and planning for population growth. The state government is planning a new secondary school in northern suburbs to support high population growth.	Expect to be consulted on education resources and infrastructure needs, with the opportunities to provide feedback on additional resources required to support future residential development.	Consult
Department of Defence	High	Interest in ensuring residential development is compliant with policies relating to its proximity to the RAAF Base Edinburgh, such as maximum building heights.	Expect to be consulted on compliance with defence policies in reference to its RAAF Base Edinburgh.	Consult
Affordable Housing Unit of the SA Housing Trust	High	Interest in change of land use and impact on public housing residents in the surrounding areas. Interest in increasing the supply and diversity of affordable housing.	Expect to be consulted on matters relating to housing affordability and have opportunities to provide feedback on the code amendment.	Consult

Stakeholder	Level of interest in the project (i.e. high, medium or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	Level of engagement (i.e. inform, consult, involve, collaborate)
SA Health	High	Interest in ensuring sufficient health service is available to support potential residential development.	Expect to be consulted on health resources and have opportunities to provide feedback on the code amendment and additional resources required to support future residential development.	Consult
Child and Family Health Services	High	Interest in ensuring sufficient health service is available to support potential residential development.	Expect to be consulted on health resources and have opportunities to provide feedback on the code amendment and additional resources required to support future residential development.	Consult
Gawler Health Service	High	As a medical and health service provider in the local area will have an interest in how the code amendment could impact the services it provides the community.	Expect to be consulted on the impact on hospital resources and have opportunities to provide feedback on the code amendment.	Consult
Lyell McEwin Hospital	High	As a medical and health service provider in the local area will have an interest in how the code amendment could impact the services it provides the community.	Expect to be consulted on the impact on hospital resources and have opportunities to provide feedback on the code amendment.	Consult
Environment Protection Authority	High	Interest in how future proposed development is located to minimise impacts on the environment, human health and amenity.	Expects to be consulted on environmental testing and have opportunities to provide feedback on the code amendment.	Consult
Department for Child Protection	High	Interest in working with families, communities and government and non-government organisations to protect and care for vulnerable children and young people.	Expect to be informed of the code amendment and have opportunities to provide feedback on potential impacts on families and the support services it delivers.	Consult
Department for Environment and Water	High	Interest in change of land use and use of natural resources to enable sustainable development.	Expect to be consulted on environmental impact and water use and have opportunities to provide feedback on the code amendment.	Consult
The Commonwealth Department of Climate Change, Energy, The Environment and Water (DCCEEW)	Medium	Interest in change of land use and use of natural resources to enable sustainable development.	Expect to be consulted on environmental impact and water use and have opportunities to provide feedback on the code amendment.	Consult
SA Police	High	Interest in ensuring sufficient police service is available to support potential residential development.	Expect to be consulted on the impact on police resources and have opportunities to provide feedback on the code amendment.	Consult
Metropolitan Fire Service (MFS)	High	Interest in ensuring suitable infrastructure and resources are available to provide emergency services to the area.	Expect to be consulted on the impact on emergency fire services and have opportunities to provide feedback on the code amendment.	Consult
SA Ambulance Service	High	Interest in ensuring suitable infrastructure and resources are available to provide emergency services to the area.	Expect to be consulted on the impact on emergency ambulance services and have opportunities to provide feedback on the code amendment.	Consult
Surrounding community				
Landholders/residents/businesses adjacent to the affected area	High	Directly affected by the rezoning and future development.	Expect to be informed of the code amendment and have opportunities to provide feedback, ideas and ask questions.	Consult

Stakeholder	Level of interest in the project (i.e. high, medium or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	Level of engagement (i.e. inform, consult, involve, collaborate)
		Need to be notified of the code amendment in accordance with Regulation 20 of the Planning, Development and Infrastructure (General Regulations) 2017.		
Wider City of Playford community	Medium	Need to be notified of the code amendment in accordance with Regulation 20 of the Planning, Development and Infrastructure (General Regulations) 2017.	Expect to be informed of the code amendment and have opportunities to provide feedback, ideas and ask questions.	Consult
Community committees and sporting groups	Medium	Interest in use of public spaces and issues and changes that may impact their local community and the groups they represent.	Expect to be informed of the code amendment and have opportunities to provide feedback, ideas and ask questions.	Consult
Utility providers				
Utilities and services: • SA Water • SA Power Networks • ElectraNet • APA Group • Epic Energy • Australian Gas Networks • NBN • Australian Communications Network • Other telecommunication providers	High	Interest in infrastructure capacity and service delivery.	Expect to be consulted on infrastructure requirements for future residential development and have opportunities to provide feedback on the code amendment.	Consult
Media				
Local and statewide media	Low	Interest in issues affecting the community. May be interested on the community's view on medium residential development.	Expect to be able to access information about the code amendment.	Inform

Applying the Charter principles

Stakeholder	Engagement need or technique
City of Playford	• Letter sent via email to Mayor and Chief Executive Officer • Direct email • PlanSA portal • PlanSA news • YourSAY • Survey • Social media (PlanSA Facebook and SPC LinkedIn) • Planning Ahead enews story • Comms pack provided to council to distribute to its networks
Local Government Association Member for Playford – Mr John Fulbrook MP	• Letter sent via email • PlanSA portal • PlanSA news • YourSAy • Survey • Planning Ahead
Minister for Planning – The Hon. Nick Champion MP	• Brief with the final code amendment • Engagement report
Government departments/agencies	• Letters sent via email • Direct email • PlanSA portal • Phone calls
Industry bodies	• Letter/email to industry body presidents and executive officers • PlanSA portal • PlanSA news • Planning Ahead enews story
Kaurna Yerta Aboriginal Corporation (KYAC)	• Letter/email followed up with a phone call
Landholders/residents/businesses adjacent to the affected area	• Letter • In person community drop-in session • Online information session • YourSAy • Survey • FAQs • Fact sheet • Social media organic (PlanSA Facebook, SPC LinkedIn & YourSAy channels) • Boosted social media campaign • Comms pack provided to council to distribute to its networks • Interpreting service for non-English speakers • Hard copy draft code amendment available for viewing at PLUS office • PlanSA helpdesk (phone and email)

Stakeholder	Engagement need or technique
	Media release
Wider City of Playford community	- In person community drop-in session - Online information session - YourSAy - Survey - FAQs - Fact sheet - Social media organic (PlanSA Facebook, SPC LinkedIn and YourSAy channels) - Comms pack provided to council to distribute to its networks - Media release - Hard copy draft code amendment available for viewing at PLUS office - PlanSA helpdesk (phone and email)
Members of the community who speak a language other than English	Availability of interpreting service for non-English speakers
Community and sporting groups - Elizabeth Campus Hope Central - Elizabeth South Community Centre - Northern Healthcare Volunteer Association - Elizabeth Vale Soccer Club, Central United Football Club/Central United Cricket Club – based at Mofflin Reserve, Elizabeth Vale - Bhutanese Magar Cultural Community of South Australia - Elizabeth Vale School	- Letter sent via email - In person community drop-in session - Online information session - YourSAy - Survey - FAQs - Fact Sheet - Availability of interpreting service for non-English speakers - Hard copy draft code amendment available for viewing at PLUS office - PlanSA helpdesk (phone and email)
Utilities and services: - SA Water - SA Power Networks - ElectraNet - Australian Gas Networks - NBN - Australian Communications Network - Other Telecommunication providers	- Letter/email - Direct email - PlanSA portal - Phone calls
Media	Media release

Staging your engagement

Stage	Objective	Stakeholders	Level of engagement	By when
Launch	Inform of the code amendment and consultation period.	All stakeholders	Inform	Monday 21 October 2024
Consultation	Inform a wide audience of the code amendment. Consult with key stakeholders on areas of expert knowledge and use this knowledge to develop the code amendment. Provide opportunities for stakeholders to contribute feedback, ideas and ask questions and have this considered in the code amendment.	All stakeholders	Inform: City of Salisbury, media Consult: state government departments/agencies, Traditional owners, utility providers Involve: City of Playford, Adjacent landholders/residents/businesses to the affected area, wider community, local community groups	Monday 21 October to Monday 2 December
Review feedback	We will review and summarise consultation feedback and prepare an engagement report and instructions for ministerial approval.	N/A	N/A	December to mid-January 2025
Close the loop	Inform those who provided a submission about what we heard (via 'what we heard' report) Obtain feedback from key stakeholders on the engagement process.	Persons/organisations who provided written submissions on the code amendment or attended information sessions. Renewal SA	Inform	End of January
Decision	Deliver the final code amendment and engagement report to the Minister	Minister for Planning	Empower	Following finalisation of the code amendment and engagement report.
Inform of outcome	Communicate code amendment outcome to stakeholders	All stakeholders	Inform	Within 5 business days of the Minister's Approval.

Planning your engagement approach

Stage	Engagement activity	Engagement level and objective of activity	Stakeholders/ target audience	Timing
Launch	- Letter sent via email to Mayor and Chief Executive Officer and relevant council staff - Direct email	Inform key stakeholders of the code amendment, the consultation period, avenues to provide feedback and how community will be engaged. Receive early feedback, questions, concerns and identify themes. Strengthen relationships with key stakeholders by keeping them informed.	City of Playford Local Government Association City of Salisbury Member for Playford Renewal SA	Monday 21 October
Launch	- PlanSA portal - YourSAy - Survey - FAQs - Social media organic (PlanSA Facebook, SPC LinkedIn and YourSAy social channels) - Planning Ahead enewsletter - Comms pack (social media tiles, suggested post and fact sheet) supplied to City of Playford for distribution to its networks - Media release - Availability of translation service for non-English speakers - Hard copy draft code amendment available for viewing at PLUS office - PlanSA helpdesk (phone and email)	Inform of the code amendment and consultation period.	All stakeholders	Monday 21 October
Public consultation	- Letter to landholders/residents/businesses adjacent to the affected area - Direct email to local community groups	Inform of the code amendment and consultation period. Provide opportunities for stakeholders to contribute feedback, ideas and ask questions and have this reflected in the code amendment.	Adjacent landholders/residents/businesses to the affected area, local community groups.	To hit letterboxes during the week commencing 21 October
Public consultation	Letter/email followed up with phone call	Understand any impacts on Kaurna Country, cultural heritage, environmental impacts and opportunities to reflect and	Traditional Owners	Within first 2 weeks of consultation
Public consultation	- In person community drop-in session - Online information session	Provide opportunities for stakeholders to contribute feedback, ideas and ask questions and have this reflected in the code amendment.	Adjacent landholders/residents/businesses to the affected area, wider community, local community groups	Week commencing Monday 11 November Week commencing Monday 18 November

Stage	Engagement activity	Engagement level and objective of activity	Stakeholders/ target audience	Timing
Public consultation	- Letter sent via email - Meetings - Direct email - PlanSA portal (consultations page) - Phone calls - Planning Ahead enewsletter	Seek feedback and expert advice in area of expertise.	Industry, government departments/agencies, utilities and services	21 October 2024
Review feedback	N/A	We will review and summarise consultation feedback and prepare an engagement report and instructions for ministerial approval.	N/A	December 2024 to mid-January 2025
Close the loop	- Direct email - Phone calls - Meetings	Communicate that consultation is complete and next steps.	Renewal SA	End of January 2025
Close the loop	- Email those who made a submission links to the what we heard report and engagement feedback survey - What we heard report published on PlanSA website and YourSAy	Communicate key themes of feedback received during consultation. Obtain feedback from key stakeholders on the engagement process.	All stakeholders	End of January 2025
Decision	Briefing and final documents submitted to Minister	Deliver the final documents and engagement report to the Minister.	Minister for Planning	March 2025
Inform of outcome	Presentation at Policy forum/Planning forum	Communicate engagement outcomes and key themes of feedback received.	Industry	Following the publication of the engagement report and submissions on the PlanSA and/or YourSAy portals
Inform of outcome	Letters/emails to advise of outcomes	Inform those that provided a submission of the code amendment outcome.	Persons/organisations who provided written submissions on the code amendment	Following the publication of the engagement report and submissions on the PlanSA and/or YourSAy portals
Inform of outcome	- Minister's decision and engagement report published on the PlanSA portal - Letters/emails to those who provided a written submission - Media release - Updates to YourSAy - Social media organic (PlanSA Facebook, SPC LinkedIn and YourSAy channels) - PlanSA portal	Communicate code amendment outcome to stakeholders.	All stakeholders	As soon as possible following the decision on the code amendment

*this information does not need to be provided to the Minister

Applying the Charter principles in practice

Charter principle	How does your engagement approach/activities reflect this principle in action?
Engagement is genuine	Engagement will occur before and during the code amendment process when there is an opportunity for influence. Stakeholders directly impacted by the code amendment will be directly consulted and provided with opportunities to further engage throughout the consultation period. Pre-consultation engagement and the public consultation submissions will contribute to the substance of the code amendment. A variety of opportunities will be provided for stakeholders to receive information and genuinely seek input. Easy to understand information released to help audiences understand why it is relevant to them and how they can have their say. The Designated Entity is available to answer questions through the engagement process through the PlanSA Service Desk hotline. A Consultation Report and Engagement Report will be prepared in accordance with section 73(7) of the PDI Act, outlining what was heard and how it was responded to and the evaluation of engagement. This will be published on the PlanSA portal.
Engagement is inclusive and respectful	Affected and interested people will have the opportunity to submit feedback through multiple formats: • PlanSA feedback form • Letter • Email • YourSAy Background information will be readily available and all information will be provided in clear and accessible language, and will not assume prior knowledge. Timelines sufficient for people to hear/see the opportunity to have a say. PLUS staff will be available to respond to enquiries to provide any clarity during the engagement. Information is delivered via a variety of formats, digital, in-person and hard copy. An interpreting service will be made available for persons who speak a language other than English, with Elizabeth Vale and Elizabeth South having strong migrant communities.
Engagement is fit for purpose	The scope of the amendment is limited because the code amendment is site specific and does not affect the public broadly. The scope of consultation has been tailored accordingly. • Communications material will be clear about the proposed change and how it will affect development outcomes. • Stakeholders directly impacted will be directly communicated with via letter/email. A broad range of activities offered in a mix of ways, to reach a wide pool of stakeholders. • Stakeholders directly impacted will be targeted directly by the engagement (i.e. letters and email) • Stakeholders with specific interests will be directly communicated with • The community will be informed through a variety of channels to gain maximum reach
Engagement is informed and transparent	All relevant information will be made available online for any interested person to access. Information clearly articulates key areas of interest, what we are gathering feedback on, how participants can get involved and how feedback will be used. Submissions will be acknowledged and advised of next steps in the process. An engagement report will be provided to participants and made publicly available.
Engagement is reviewed and improved	Engagement and opportunities for improvement will be reviewed in the Engagement Report to the Minister.

Measuring success

At the completion of the engagement, all participants will be invited to assess the success of the engagement against performance criteria one to four, below. The Designated Entity will assess the success of the engagement against criteria five to nine. This evaluation will be included in the statutory report required to be prepared by the Designated Entity under section 73(7) of PDI Act (the Engagement Report). The Engagement Report provides details and analysis of engagement activities undertaken for the code amendment and is provided to the Minister for Planning. This Engagement Report will also be referenced in the State Planning Commission's Parliamentary Report under section 74(3)(b) of the Act, which is issued to the Environment Resources and Development Committee of Parliament following adoption of a code amendment.

#	Charter criteria	Charter performance outcomes	Respondent	Indicator ²	Evaluation tool ³ Exit survey / follow-up survey	Measuring success of project engagement
1	Principle 1: Engagement is genuine	People had faith and confidence in the engagement process.	Community	I feel the engagement genuinely sought my input to help shape the proposal	Likert scale - strongly disagree to strongly agree	Per cent from each response.
2	Principle 2: Engagement is inclusive and respectful	Affected and interested people had the opportunity to participate and be heard.	Community	I am confident my views were heard during the engagement	Likert scale - strongly disagree to strongly agree	Per cent from each response.
			Project Lead	The engagement reached those identified as community of interest	- Representatives from most community groups participated in the engagement - Representatives from some community groups participated in the engagement - There was little representation of the community groups in engagement.	Per cent from each response.
3	Principle 3: Engagement is fit for purpose	- People were effectively engaged and satisfied with the process. - People were clear about the proposed change and how it would affect them.	Community	I was given sufficient information so that I could take an informed view	Likert scale - strongly disagree to strongly agree	Per cent from each response.
				I was given adequate opportunity to be heard	Likert scale - strongly disagree to strongly agree	Per cent from each response.
4	Principle 4: Engagement is informed and transparent	- All relevant information was made available and people could access it. - People understood how their views were considered, the reasons for the outcomes and the final decision that was made.	Community	I felt informed about why I was being asked for my view, and the way it would be considered	Likert scale - strongly disagree to strongly agree	Per cent from each response.
5	Principle 5: Engagement processes are reviewed and improved	The engagement was reviewed and improvements recommended.	Project Lead	Engagement was reviewed throughout the process and improvements put in place, or recommended for future engagement	- Reviewed and recommendations made - Reviewed but no system for making recommendations - Not reviewed	Per cent from each response.
6	Engagement occurs early	Engagement occurred before or during the drafting of the planning policy, strategy or scheme when there was an opportunity for influence.	Project Lead	Engagement occurred early enough for feedback to genuinely influence the planning policy, strategy or scheme	- Engaged when there was opportunity for input into scoping - Engaged when there was opportunity for input into first draft - Engaged when there was opportunity for minor edits to final draft - Engaged when there was no real opportunity for input to be considered	Per cent from each response.
7	Engagement feedback was considered in the development of planning policy, strategy or scheme	Engagement contributed to the substance of a plan or resulted in changes to a draft.	Project Lead	Engagement contributed to the substance of the final plan	- In a significant way - In a moderate way - In a minor way - Not at all	Per cent from each response.
8	Engagement includes 'closing the loop'	Engagement included activities that 'closed the loop' by providing feedback to participants/community about outcomes of engagement	Project Lead	Engagement provided feedback to community about outcomes of engagement	- Formally (report or public forum) - Informally (closing summaries) - No feedback provided	Per cent from each response.
9	Charter is valued and useful	Engagement is facilitated and valued by planners	Project Lead	Identify key strength of the Charter and Guide Identify key challenge of the charter and Guide		

Closing the loop and reporting back

How will you respond to participants?	Who's responsible?	When will you report back?
Provide a cross-section of participants with an opportunity to participate in an evaluation survey to inform the Engagement Report. Provide those who made a submission with a copy of the what we heard report, which summarises themes and feedback received during the engagement.	Communications and Engagement team, Planning and Land Use Services (PLUS)	As soon as practicable post-consultation
Prepare the s73 Engagement Report and make it available to stakeholders and the community, which includes a summary of the feedback received, the changes made, and evaluation of the engagement process.	Communications and Engagement team, PLUS	Within 5 business days of the Minister's approval.
Publish the engagement report on the PlanSA website (mandatory).	Communications and Engagement team, PLUS	Within 5 business days of the Minister's approval.
All participants will be informed upon completion of the code amendment through the following: • Letters/emails to affected councils • Letters/emails to those who lodged a submission • PlanSA portal update to advise of the code amendment adoption (if adopted) • Planning Ahead newsletter article/update • Social media posts • Media release.	Communications and Engagement team, PLUS	Within 5 business days of the Minister's approval.