

Frequently Asked Questions

SHAPE IT. STRENGTHEN IT.

Supporting the Refresh of South
Australia's Disaster Resilience
Strategy 2026–2030



**Government
of South Australia**

South Australian
Fire and
Emergency Services
Commission

Supporting the Refresh of South Australia's Disaster Resilience Strategy 2026–2030

Frequently Asked Questions (FAQ)

What is this consultation about?

- This consultation is seeking feedback to help inform the refresh of South Australia's Disaster Resilience Strategy 2026–2030. It provides an opportunity for individuals, communities, and organisations to share their views, experiences, and ideas.

Why is the Strategy being refreshed?

- The Strategy is being updated to reflect current and emerging risks, including climate change, evolving community needs, and lessons learned from recent events. The refreshed Strategy will guide future priorities and actions to strengthen resilience across South Australia.

How will my feedback be used?

- Your feedback will be used to inform the refresh of the Strategy, including consideration of priorities, actions, and strategic directions. All responses will be reviewed and considered; however not all suggestions will necessarily be included in the final Strategy.

Who can take part?

- Anyone can participate.

Do I need to have experienced a disaster to take part?

- No. All perspectives are valuable. You may contribute based on your experiences, knowledge, observations, or views about how resilience can be strengthened.

How long will the survey take?

- The survey will take approximately 20 minutes to complete.

Do I have to answer every question?

- There are some questions which require a response. Otherwise, questions are optional. You can skip any question you do not wish to answer.

Can I remain anonymous?

- At the start of the survey, you will be asked how you would like your submission to be considered. **Note:** All public reports will combine responses and remove names. No personal information will be shared.
- Options include:
 - ☐ I consent to my submission being used in internal government reports and materials, including the use of attributed quotes where appropriate.
 - ☐ I consent to my submission being used in internal government reports and materials in a de-identified form. This means my responses may be summarised or quoted, but I will not be identified.

☐ *I request my submission be treated as confidential and only accessed by authorised personnel. It will not be publicly reported or attributed. It may be used to inform internal government work and is subject to the Freedom of Information Act 1991. Where possible, you will be consulted before any disclosure that may identify you.*

- There is an option to provide your email details. SAFECOM may use it to contact you should we have any questions about your submission. Otherwise, you can submit a response without providing personal details.
- You can mark any uploaded attachments to your submission as confidential if required. If you request confidentiality, it may still be subject to access under applicable Freedom of Information legislation. Please ensure any confidential documents are marked CONFIDENTIAL in the naming of your file.

Will my responses be made public?

- All public reporting will be in aggregated and de-identified form. No personal information will be included in public outputs.

How will data be protected?

- All data will be securely stored and handled in accordance with government information management policies. Responses will be de-identified before reporting, and only authorised personnel will access raw data.

Can I provide a submission without using the YourSAy website?

- We encourage submissions via YourSAy where possible. However, should you wish to provide your thoughts via another method, please contact us via email at SAFECOM.Resilience@eso.sa.gov.au to discuss alternative arrangements.

What happens after the consultation closes?

- All submissions will be analysed. A detailed engagement report will be prepared for Government and may be shared across departments and committees to support decision-making. A high-level engagement report will be available on the YourSAy platform.

What if I find some questions upsetting?

- Some questions may ask about experiences of disasters or emergencies. If you find any part of the survey distressing, you may stop at any time and seek support from the services listed on the YourSAy Consultation page.

How will equity and inclusion be considered?

- Feedback from everyone is valued. The Strategy considers how different groups may experience disasters differently and aims to strengthen inclusion, accessibility, and fairness in resilience-building efforts.
- If you wish to provide your feedback via an alternative method, please do not hesitate to reach out via SAFECOM.Resilience@eso.sa.gov.au to discuss alternative arrangements to support your submission.

How does this consultation link to other government work?

- The Strategy will continue to align with broader national and state frameworks for disaster risk reduction, disaster resilience, emergency management, climate adaptation, social capital, indigenous resilience, critical infrastructure, primary industries and people at increased risk in emergencies, as examples.

What happens if I change my mind after submitting?

- If you wish to withdraw or amend your submission, you can contact the project team at SAFECOM.Resilience@eso.sa.gov.au before the consultation closing date.

Who is leading this consultation?

- This consultation is being led by the South Australian Fire and Emergency Services Commission (SAFECOM).